

Fig. 1

10  
1

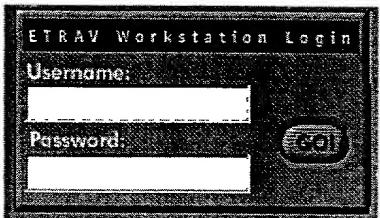


Fig. 2

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60a

Welcome to the ...com Workstation.

This role-based management workstation is designed to bring online, and help make more efficient, eTrav's business process. An Intranet/Extranet database application, it is used to collect and manage Journey information, while presenting a logical and consistent path throughout the eTrav Journey managing process.

- **Journey Maker**  
The Journey Maker is used to assemble entire Journeys using the pieces created in the Content Manager. These pieces may also be created in the Journey Maker. The Journey creation process follows a pre-defined path, called a wizard, for ease of use. This workstation automates the creation of a Journey, and the simultaneous creation of a unique and dynamic Journey Website, accessible through password authentication over the public Internet.
- **Content Manager**  
The Content Manager is a data entry tool used to add, modify, and delete disparate Couriers, Vendors, Travelers, Itineraries, Core Days, Services, Locations, and Group Leaders, the units that make up a Journey.
- **Operations Manager**  
The Operations Manager, to be added in the next phase, is a services management tool.
- **Administrator Manager**  
The Administrator Manager allows the administrator to create, modify, and assign workstation user roles.
- **Reports**  
The Reports Module permits access to view and print various reports.
- **Log Out**  
Click on this link to log out.

**eTrav Workstation is designed to be used with Microsoft Internet Explorer 5.01 or above.**

Workstation and Journey Website are powered by

60

Fig. 3

70a

Journey Search

Search for a Journey using any number of the following parameters. If you know the Journey is not in the database, click the following button:

**Create a New Journey**

Journey Name:

Location:

Dep. Date Range:  mm/dd/yyyy

Group Type:

Price Range (US\$):

70

Fig. 4

70

70a

Journey Details

Journey Name:

Journey Login Code:

Journey Summary:

Departure Date:  mm/dd/yyyy

Departure City:

Arrival Date:  mm/dd/yyyy

Arrival City:

Return Date:  mm/dd/yyyy

Return City:

Journey Status:

Preferred Price Range:

Lockout Period Date:  mm/dd/yyyy

Full Payment Due Date:  mm/dd/yyyy

Update Bulletin (if any):

Bulletin Text:

70c

Previous  Next

Fig. 5

80

Fig. 5b

**Journey Travelers**

Select Type of Group: **Adults**

Projected # of Group Leaders: **2**  
Actual # of Group Leaders: **1**  
Cancelled # of Group Leaders: **1**

Projected # of Asst. Leaders: **2**  
Projected # of Travelers: **30**  
Actual # of Travelers: **35**  
Cancelled # of Travelers: **5**  
Maximum # of Travelers: **35**  
Total # of Paying Travelers: **30**

Requested # of Airline Seats: **35**  
Confirmed # of Airline Seats: **35**  
Requested # of Land Places: **35**  
Confirmed # of Land Places: **35**

**Previous** **Next**

Page 2 of 4

Fig. 6

90

**Journey Requests**

**Show Audit History**

**Air Preference:** **Nonstop**

**Land Preference:** **5 star**

**Overnights:** **10**  
Florence (4), Venice (2), Verona (1),  
Lake Como (1)

**Hotels and Flights:** **On the website, this information will appear in the hotels and flights subsections under Journey.**

**Hotel Information:** **Blank**

**Flight Information:** **Blank**

**Courier:**

First Name: **Blank**  
Last Name: **Blank**

Area of Expertise: **Select a Location**

Fig. 7

100

Fig. 8

↑ 110

Fig. 9

F 120

Journey Details

Journey Name: **Bahama Bounty**

Journey Login Code: **travjourney68**

Journey Summary: **Itinerary for printing.**

Departure Date: **01/01/2001**

Departure City: **New York City, USA**

Arrival Date: **01/31/2001**

Fig. 10

F 130

Find an itinerary related to the Journey using any or all of the following parameters. If you know the itinerary is not in the database, click the following button.

• Create a new Itinerary

Journey Name:

Trip Length (Days):  All

Price Range (US\$):  All

Location 1:

Location 2:

Location 3:

Find:

Fig. 11

F 140

You are creating a new Itinerary

Name:

Description:

Departure City:

Location 1:

Location 2:

Location 3:

Price \$:  00.00

Main Journey Image:

Main Itinerary Image:

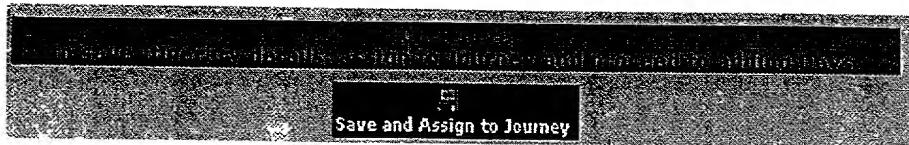


Fig. 11b

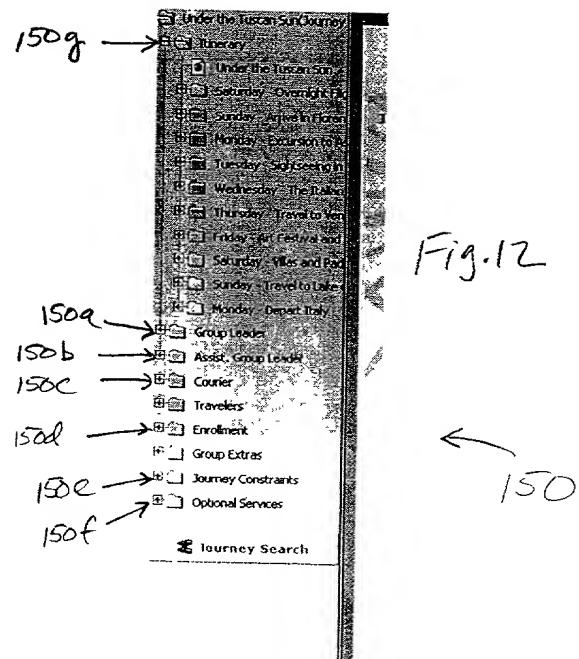


Fig. 12

Edit an Itinerary

Show Audit History

You are Editing an Itinerary

Name: Under the Tuscan Sun

Description: Alfred and Kitty Savia invite you to join their second Italian tour. By next year, the crowds of Millenium and Jubilee tourists should have

Departure City: Indianapolis, USA

Location 1: Florence, Italy

Location 2: Venice, Italy

Location 3: Verona, Italy

Price: 0

Main Journey Image:

Fig.13

←160

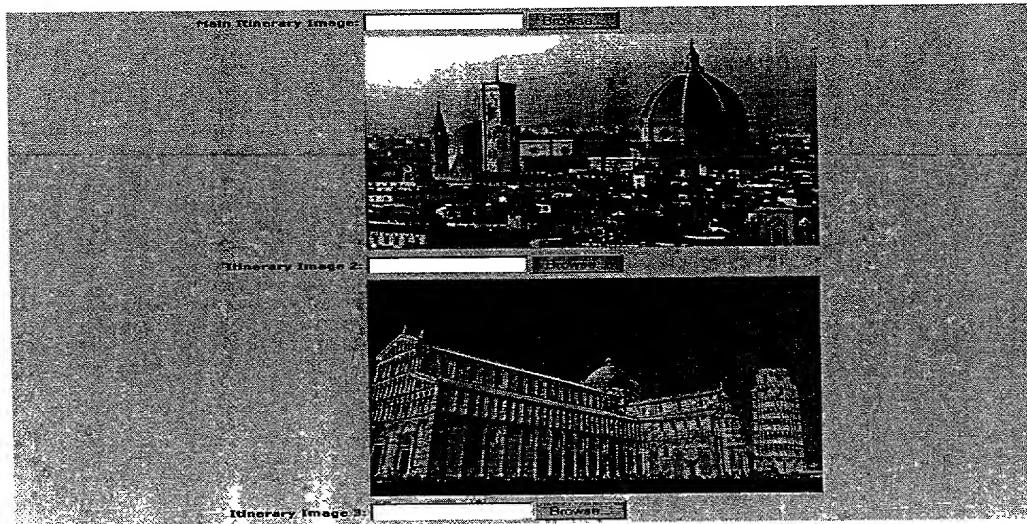


Fig.14

Itinerary Day List		Day	Activity	Cost	Actions
1	▼ Saturday - Overnight Flight			CustomDay \$0	
2	▼ Sunday - Arrive in Florence			CustomDay \$0	
3	▼ Monday - Excursion to Assisi			CustomDay \$0	
4	▼ Tuesday - Sightseeing in Florence or Optional Excursions to Hill Towns			CustomDay \$0	
5	▼ Wednesday - The Italian Riviera			CustomDay \$0	
6	▼ Thursday - Travel to Venice			CustomDay \$0	
7	▼ Friday - Art Festival and Sightseeing in Venice			CustomDay \$0	
8	▼ Saturday - Villas and Padua			CustomDay \$0	
9	▼ Sunday - Travel to Lake Como			CustomDay \$0	
10	▼ Monday - Depart Italy			CustomDay \$0	

Fig. 15

170

Show Audit History

You are editing a Day

Name: Saturday - Overnight Flight

Description: We connect to Indianapolis on Saturday, June 23rd and fly overnight to Florence.

Overnight City: Overnight Flight

Budgeted Cost: \$ 0 (numeric only)

Add New Links:

Save Now Unassign from Itinerary Save as Core Day Audit

Fig. 16

Click here to save Day details and proceed to adding Services

Fig. 16 b

170a

You are creating a new Service

Service Overview

Description:

Category:

SubCategory:

Class:

Location:

Season:

Budgeted Cost:

Comments:

Fig. 17

← 180

University -> Day

Click on the link to go back to the Day Detail page.

• Back to Day Detail Page

Find a Service to add to the Day using any or all of the following parameters. If you know the service is not in the database, click the following button:

• Create a new Service

Service Name:

Category:

SubCategory:

Class:

Location:

Fig. 18

↑ 190

University -> Day

Click on the link to go back to the Day Detail page.

• Back to Day Detail Page

Find a Service to add to the Day using any or all of the following parameters. If you know the service is not in the database, click the following button:

• Create a new Service

Service Name:

Category:

SubCategory:

Class:

Location:

Fig. 19

← 195

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**Enrollment Information**

Specify enrollment information for the application. This includes the date of enrollment, early enrollment credits, and enrollment surcharges.

**Enrollment Surcharges:**  If Over 25, Add Surcharges:

**Early Enrollment Credit 1:**  **Date of Early Enrollment 1:**

**Early Enrollment Credit 2:**  **Date of Early Enrollment 2:**

**Early Enrollment Credit 3:**  **Date of Early Enrollment 3:**

**Date Enrollment Surcharge:**

**Save Now**

Fig. 22

210

**Enrollment Constraints**

Specify enrollment constraints. Choose a method of constraining enrollment by selecting a radio button on the left.

**C Open Enrollment - Anyone can register.**

**E Yes / No Prerequisite - Enter Question:**   
(This question must be worded in such a way that only a "Yes" response will permit the applicant to enroll)

**Have you spoken to Dr. Gehring about signing up for this trip?**

**Save Now**

Fig. 23

220

**Optional Services Assigned to the Journey**

Optional Service	Quantity	Location	Valid
Emergency Repatriation	0	Select a Location	Not Valid
Emergency Evacuation	0	Select a Location	Not Valid
Emergency Stay	125	Not Valid	
Emergency Evacuation	0	Not Valid	Not Valid
Emergency Stay	18	Not Valid	Not Valid
Emergency Evacuation	60	Not Valid	Not Valid
Emergency Stay	10	Not Valid	Not Valid

**Create new Optional Service**

Service Type	Quantity	Location	Valid
	0		

\* If applicable

Fig. 24

230

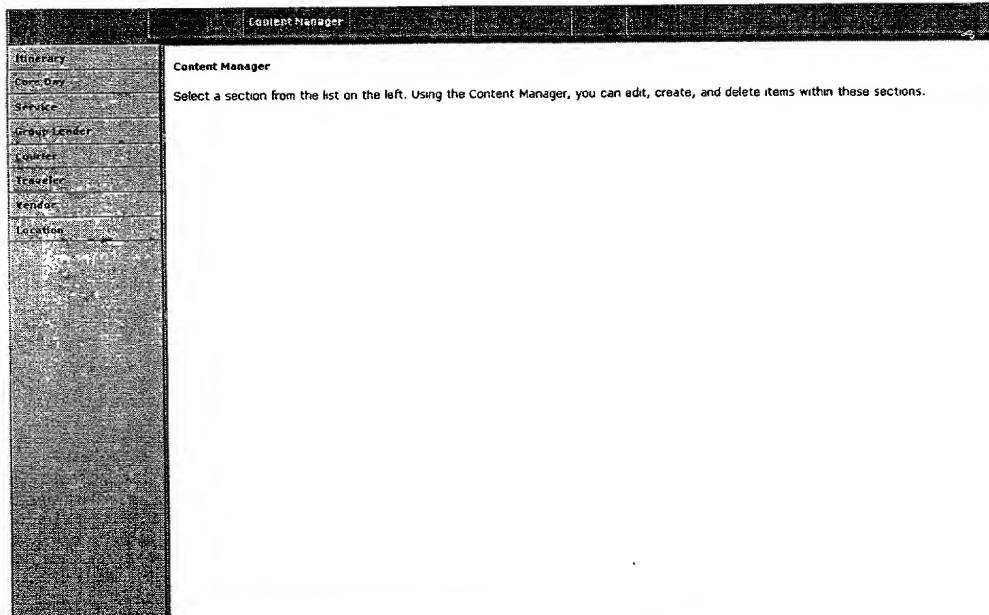


Fig. 25

← 240

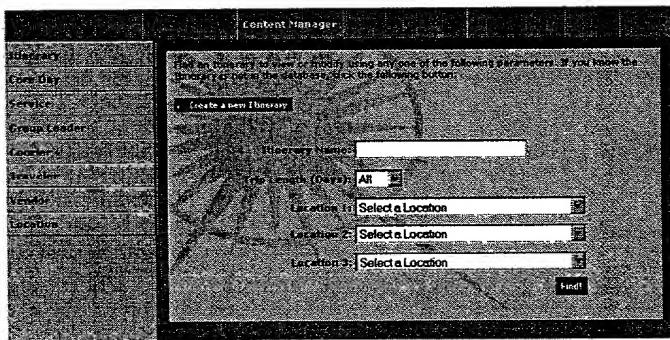


Fig. 26

↖ 250

Create Dealing Record										
Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record	Dealing Record
Hotel Bed Breakfast (Half Pension) H10 Parque Standard	02/01/2000	Needed Accommodation	Hotel Bed Breakfast (Half Pension) H10 Parque Standard	Standard	Parc avec nos amis	1	42.05	Parc avec nos amis		
Airport to Hotel by Transfer Bus (26-46 pers) IES A Madrid - Normal	03/19/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pers)	Normal	Capricho, Arabel	23	6.54	Madrid, Spain		
Hotel Bed Breakfast (Half Pension) H10 Toledo Standard	03/19/2001	Needed Accommodation	Hotel Bed Breakfast (Half Pension) H10 Toledo Standard	Standard	Capricho, Arabel	23	96	Toledo, Spain		
Airport to Hotel by Transfer Bus (26-46 pers) IES A Madrid - Normal	07/04/2000	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pers)	Normal	This is a test	20	6.54	Madrid, Spain		
Hotel Bed Breakfast (Half Pension) H10 TUL Toledo Standard	07/06/2000	Needed Accommodation	Hotel Bed Breakfast (Half Pension) H10 TUL Toledo Standard	Standard	This is a test	10	36	Toledo, Spain		
Hotel Bed Breakfast (Half Pension) H10 London Standard	02/10/2000	Needed Accommodation	Hotel Bed Breakfast (Half Pension) H10 London Standard	Standard	European Odyssey	13	42.13	London, Great Britain		
Airport to Hotel by Transfer Bus (26-46 pers) IES A Madrid - Normal	02/10/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pers)	Normal	European Odyssey	13	11.62	London, Great Britain		
Airport to Hotel by Transfer Bus (26-46 pers) IES A Madrid - Normal	06/10/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pers)	Normal	Capricho, Arabel	23	6.54	Madrid, Spain		

Fig. 27

7 260

**Admin Manager**

Role Selection

Please enter the following parameters, etc.

**Create a New User**

User ID:

User First Name:

User Last Name:

User Role:

**Send!**

Fig. 28

71  
270

<a href="#">Waitlist</a>	<a href="#">Reports</a>
<a href="#">Rooming List</a>	
<a href="#">Operations</a>	
<a href="#">Land Service</a>	
<a href="#">Day by Day</a>	
<a href="#">Ticketing List</a>	
<a href="#">Air Service</a>	

Select a report from the list on the left. Using the Reports Section, you can view and print reports within these sections.

Fig. 29

1 280

Fig. 30

17290

Worklist		Reports										
Booking List	Flight Preferences	Internal Flights	External Flights									
Operations	Land	Adults	Students									
Land Services	3	14	0									
Parties	Total Conf.	8										
Marketing List	Threaten	E										
Air Services	Train	B										
	Journey Director Preferences:											
06/07/2001 - 06/20/2001	<table border="1"> <tr> <td>USA: Denver, USA</td> <td>ABC World, Spain</td> <td>IDC: Valencia, Spain</td> </tr> <tr> <td>Departments: Airport(2), Hotel(2), Student(1),</td> <td></td> <td>Fees: \$249 (Adult)</td> </tr> <tr> <td>Serv(1), Ground(1), Immigrant(1)</td> <td></td> <td>\$249 (Student)</td> </tr> </table>			USA: Denver, USA	ABC World, Spain	IDC: Valencia, Spain	Departments: Airport(2), Hotel(2), Student(1),		Fees: \$249 (Adult)	Serv(1), Ground(1), Immigrant(1)		\$249 (Student)
USA: Denver, USA	ABC World, Spain	IDC: Valencia, Spain										
Departments: Airport(2), Hotel(2), Student(1),		Fees: \$249 (Adult)										
Serv(1), Ground(1), Immigrant(1)		\$249 (Student)										
Projected	1	Traveler	Journey Director to be assigned									
Actual	1	25	Group Type: High School									
	Group	NAI	AIR/EXT	Waitlisted	Total Conf.							
Air	19	0	0	20								
Air Preferences: HC2/NW Internal Flights												
Land	Adults	Students	Waitlisted	Total Conf.								
3	14	0	0	8								
Land Preferences:	Threaten	E										
Journey Director Preferences:												
Flight Preferences		Number of Groups: 232										
Projected	GL	Traveler	Confirmed									
Actual	636	5274	Air	3897								
	364	2596	Land	804								

Fig. 31

← 300

Fig. 32

↖ 310

Fig. 33

↖ 320

Fig. 34

↖ 330

OurJourney | Itinerary | RegisterOnline | ContactUs | InsuranceInfo | TravelResources

OurJourney Courier Group Leader Group Resources

**OurJourney: Cuba: Exploration and Rediscovery**

**Welcome Guest**

370a → **Register for this Journey online and receive a free phone card! Registering is easy!**

370b → **Click here if you have already registered and would like to login.**

**Special Bulletin:**  
**A bulletin from eTrav:**  
 Breakfasts are provided every day during the trip. You will be free for lunches and dinners, so that you will have the opportunity to sample local restaurants as well as "home style" cooking at Palladars.

**Itinerary Overview**

**Departure City:** Boston, USA  
**Departure Date:** 10/27/2000  
**Return Date:** 11/04/2000  
**Duration:** 7 Days

**Base Costs**

**Adult Program Fee:** \$2395  
**Tax:** \$87  
**Registration Fee:** \$95

**Cuba: Exploration and Rediscovery**

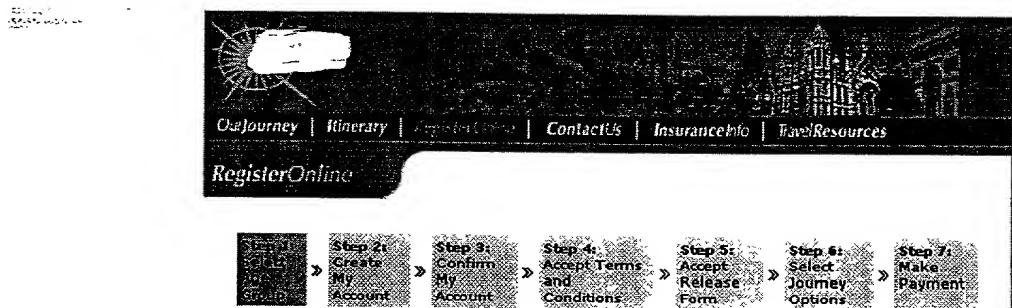
**Summary:** While much of the forty-year-old economic blockade remains in place, the longstanding cultural blockade is lifting. US policy is now encouraging cultural visits and exchanges. This "people to people" program is sponsored by the Massachusetts Foundation for the Humanities. It provides a unique opportunity to explore this amazing country, and to build a bridge of understanding with its people.

**Exploring Cuba: Exploration and Rediscovery**

- What's going to take you from place to place? Meet your Courier.
- Guess what? There's a page on this site devoted entirely to your Group Leader(s).

Fig. 35

↑  
390



### Step 1: Select Age Group

Welcome to the eTrav online registration process.  
Please follow the easy seven-step registration process to join this journey.

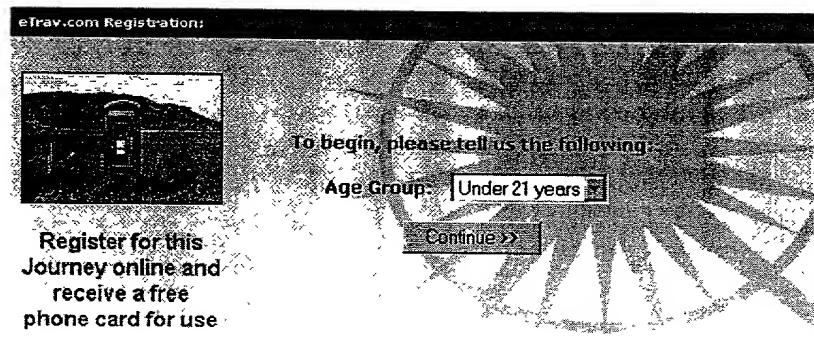


Fig.36 350

**Login Information**

Enter your login information and password to continue with the registration process.

**Username:**   
**Password:**

**Password Reminder:**  
 If you forget your password, it is very important that you do not use the "Forgot Password" link. If you forget your password, it is very important that you do not use the "Forgot Password" link. If you provide this information correctly, we will give you a password.

**Security Question:** What are the last 4 digits of your social security number?  
**The Answer:**

**Account Information** (Required to Associate to Account)

**Traveler Profile:**  Mr.  Ms.  Dr.  
**First Name:**   
**Middle Initial:**   
**Last Name:**   
**Address Line 1:**

**Country:** USA  
**State/Province:**   
**City:**   
**Zip Code:**   
**Billing Address** (Please enter information to match)  
**Same as above:**   
 (If not, please fill in the following billing information)  
**Billing Address Line 1:**   
**Billing Address Line 2:**   
**City:**   
**State/Province:**   
**Zip Code:**   
**Country:** USA

Fig.37

360

**Credit Card Information**

If you wish to make an on-line payment via credit card, fill in the following information to your credit card and not charged until you authorize us to do so. All credit card payments are processed via the Cyber Cash system through a secure connection directly to the **EW Escrow Account** at Citizen's Bank of Boston.

**Credit Card Holder's Name:**  (Last name only)  
**Credit Card Type:**  Select a Card  
**Credit Card Number:**  (Ending in 4 digits)  
**Expiration Date:**  (mm/yy)

**Traveling With a Spouse?**  
 If you are traveling with your spouse, please enter the following information. Please note that your spouse must also complete the registration process.

**Spouse's First Name:**   
**Spouse's Last Name:**

Fig. 38

**Emergency Contact Information**

This is only required if under 18 years of age, but it is helpful to us if everyone completes this section.

**Emergency Contact First Name:**

370

### Step 3: Confirm My Account

Thank you for completing Step 2, Gregory. Please confirm the accuracy and completeness of your account information below.

**Please Note:**

- Upon return to [straotrav.com](#) enter your Journey Code, your Username (not "Guest") and your Password. Your Username is [gregreich](#).
- You may view or modify your account information under the section My Account.

Account Information for 'gregreich'

Traveler Name: Mr. Gregory S. Reich  
Address: Ocean view Dr  
Dorchester, MA 02119  
USA  
Billing Address: Ocean view Dr  
Dorchester, MA 02119  
USA  
Email Address: [gregreich@hotmail.com](mailto:gregreich@hotmail.com)  
Home Phone #: 617-740-6330  
Work Phone #: 617-740-6330  
Organization:  
Sex: Male  
Date of Birth: 09/14/1976  
Traveler Type: Student  
Previous Travel Experience:

To proceed to Step 4, please click here:

[Continue >>](#)

Fig. 39

380



### Step 4: Accept Terms and Conditions

To print a copy of the eTrav Terms and Conditions for your records, click 'File' and select 'Print' from your web browser.

The following Terms and Conditions apply to all eTrav Journeys, and must be agreed to by every participant before registering.

Click 'Accept' to state that you have read, understood, accepted and agree to be bound by the eTrav Terms and Conditions and proceed to step 5. Click 'Decline' if you do not accept these terms. By doing so, you will not be able to complete the online registration process at this time.

#### Terms and Conditions

Fig. 40

- Departing From a Different US City
- Extending Your Stay
- Purchasing your Own Airline Ticket
- Financial Security
- Airlines, Tickets and Luggage

390

## Step 5: Accept Release Form (Student)

To print a copy of the eTrav Release for your records, click 'File' and select 'Print' from your web browser.

Click 'Accept' to state that you have read, understood, accepted and agree to be bound by the eTrav Release and proceed to step 6. Click 'Decline' if you do not accept these terms. By doing so, you will not be able to complete the online registration process at this time.

This Release is for use by those participants under 21 years of age. Before you may complete this registration, participants below age 21 must have a parent or legal guardian read and accept the eTrav Terms and Conditions and this Release. If you are 21 years of age or older, please go back to the first Registration screen and select the appropriate age category.

### Release:

Decline       Accept

As proof of parental/guardian consent, eTrav requires one of the following:

(a) initial payment be made online at the conclusion of the registration process using a VISA or MasterCard issued in the name of your parent or guardian.

Or,

(b) a printed Registration Form signed by your parent or guardian be forwarded to eTrav with the initial payment. You may print a copy of the Registration Form at the conclusion of the online registration process for mailing to eTrav.

Fig. 41

400

## Step 6: Select Journey Options

Below is a list of Journey Options available to individual travelers on this Journey. If you are interested in adding an option to your standard eTrav Journey, click "Select" beside the desired option's price.

### Journey Options:

#### Miscellaneous Options:

<input checked="" type="checkbox"/> Insurance	Price: \$70	<input checked="" type="checkbox"/> Select It!
<b>Description:</b> Travel Protection Plan		
<input checked="" type="checkbox"/> Tax Deductible Contribution	Price: \$100	<input checked="" type="checkbox"/> Select It!
<b>Description:</b> The Massachusetts Foundation for the Humanities		

#### Alternate Departure Cities:

If you want to depart from a different location than the eTrav group, click the Select It button.

<input checked="" type="checkbox"/> Depart From: Boston, USA	Price: \$190	<input checked="" type="checkbox"/> Select It!
<b>Description:</b> Boston Gateway for departure and return		

### Your Selections:

You have not selected any options. Select options, or proceed by clicking the Continue button.

Fig. 42

410

### Click continue button when finished:

Confirm your selections and make a payment.

Congratulations. You have registered for this Journey!  
You may now proceed to the Payment process. On this page, review and confirm  
your journey options and then select payment method.

Selected Options:

[Modify](#)

No optional services have been selected. To add  
Optional services, click the [Modify](#) button.

Journey Price:	\$1999
Taxi:	\$87
Registration Fees:	\$95
Options Total:	\$0
<b>Total Cost:</b>	<b>\$2121</b>
Other Credits:	\$0
Other Debits:	\$0
Amount Paid:	\$0
<b>Current Balance:</b>	<b>\$2121</b>

**Select a Payment Method:**

(We recommend you pay online by using  
our secure online payment option for  
MasterCard or Visa.)

[Pay Online](#)

(Use this button to print an invoice to mail  
to a friend with your payment.)

[Print Bill](#)

Fig. 43

420



Our Journey      Courier      Group Leader      Group Resources      Traveler List

430a      430b      430c      430d

[Itinerary](#)

[Detailed Day-By-Day](#)

[Hotels](#)

[Flights](#)

"Applause!"

The museums and galleries of London  
rank amongst the finest in the world. The  
dynamic theater district offers a wide  
variety of world-famous performances.  
This, combined with excursions to  
Stonehenge, Bath, Salisbury, Stratford-  
upon-Avon, and Warwick, provides you  
with a wonderful introduction to London  
and its surroundings.

[Detailed Day-By-Day](#) | [Hotels](#) | [Flights](#)

[Print Itinerary](#)

Fig. 44

430

## Applause!

- Day 1**  
Overnight flight from the United States.
- Day 2**  
Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.
- Day 3**  
A local guide will provide an exciting introduction to Europe's largest city. Highlights will include Trafalgar Square, the Houses of Parliament, Big Ben and an inside visit of the glorious St Paul's Cathedral. The tour will finish outside of Queen Elizabeth I's London residence in time for you to experience the pomp and ceremony of the Changing of the Guard. This evening enjoy a theater performance in the West End.
- Day 4**  
A full day excursion to Neolithic Stonehenge, charming Bath, and Salisbury with its majestic cathedral. Back in London in time for dinner.
- Day 5**  
Participate in a Shakespearean workshop at the Globe Theatre, a recreation of the theater where Shakespeare's plays were performed. This includes a tour followed by an interactive workshop with one of the Globe's own actors. This afternoon, why not cross the River Thames and visit the famous Tower of London? Count the ravens and marvel at the priceless splendor of the Crown Jewels. This evening enjoy your second theater performance.

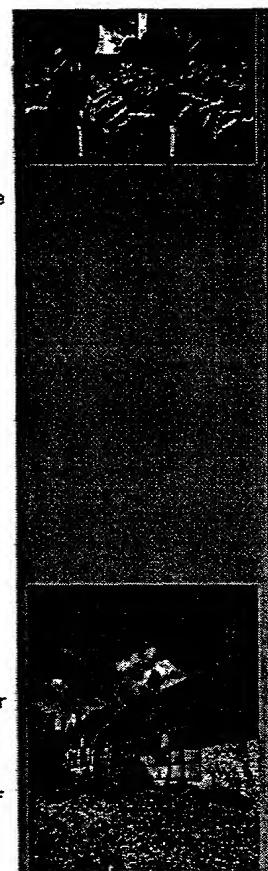


Fig. 45

↗ 740

**Detailed Day-By-Day:**

<b>Day 1: Overnight Flight</b>	Date: 4/13/2001
Overnight flight from the United States.	<a href="#">Web Links</a> • <a href="#">Selected References - England</a>
<b>Day 2: Arrival in London</b>	Date: 4/14/2001
Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.	<a href="#">Web Links</a> • <a href="#">Map of London</a> • <a href="#">Tube Map</a>
<b>Day 3: Guided tour of London-Theater performance</b>	Date: 4/15/2001
A local guide will provide an exciting introduction to Europe's largest city. Highlights will include Trafalgar Square, the Houses of Parliament, Big Ben and an inside visit of the glorious St Paul's Cathedral. The tour will finish outside of Queen Elizabeth I's London residence in time for you to experience the pomp and ceremony of the Changing of the Guard. This evening enjoy a theater	<a href="#">Web Links</a> • <a href="#">St Paul's</a>

Fig. 45b

750

460

Fig. 45C

Hotel Information:



**Hotel Information:**  
April 14 - April 20, 2001  
Radisson Grafton Hotel  
130 Tottenham Court Road  
London W1P9HP  
Tel: 011.44.207.388.4131  
Fax: 011.44.207.387.7394  
<http://london.hotelguide.net/data/h100438.htm>

470

Fig. 45d

Flight Information:

**Flight Information:**  
April 13, 2001  
Overnight Flight from Washington, Dulles  
Virgin Atlantic #22 departs Washington, Dulles  
7:00PM  
7:05AM arrives London, Heathrow

April 21, 2001  
Virgin Atlantic #21 departs London, Heathrow  
11:30AM  
2:40PM arrives Washington, Dulles

OutJourney | MyAccount | Contacts | InsuranceInfo | TaxResources

**Itinerary**      **Detailed Day-By-Day**      **Hotels**      **Flights**      **480a**      **480b**      **480c**      **480d**

Day Detail: Arrival in London

**Day 2: Arrival in London**      Date: 4/14/2001

Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.

[<< back to Itinerary Overview](#)

**Web Links:**

- Map of London
- Tube Map

Fig. 46

480



### Step 3: Confirm My Account

**Account Information for 'mattsmith'**

[Change Account Information](#)

**Traveler Name:** Matt Smith  
**Address:** Governor's School  
 1029 Campus Drive  
 Albert, VA 23821  
 US

**Billing Address:** P.O. Box 226  
 13524 Lundy Rd  
 Dindidie, VA 23841  
 US

**Email Address:** mattsmith125@hotmail.com  
**Home Phone #:** 804-469-3311  
**Work Phone #:** 804-949-0060  
**Organizations:** Governor's School  
 Govt. Hale

**Date of Birth:** 02/21/1974  
**Traveler Type:**  
 Domestic

If you like, feel free to contact us for more information.  
 You may return to the OurJourney page by clicking the [Return](#) button.

Fig. 47

7 490

[OurJourney](#) | [Itinerary](#) | [MyAccount](#) | [Logout](#) | [Insurance](#) | [FAQ/Resources](#)

[Contact Us](#)

**eTrav** is headquartered in Boston, Massachusetts. For more information, please contact us at:

**Educational Travel Alliance (eTrav) Inc.**  
 Statler Building - Suite 630  
 20 Park Plaza  
 Boston, MA 02116 USA

877-77-eTrav (toll free)  
 617-695-9099 (tel)  
 617-695-9899 (fax)  
 617-803-9284 (after hours emergencies)  
[info@etrav.com](mailto:info@etrav.com)

**eTrav West Coast**  
 5615 W. Acoma Drive #33  
 Glendale, AZ 85306 USA  
 877-877-1862 (toll free)  
 602-564-8006 (fax)  
[hroughton@etrav.com](mailto:hroughton@etrav.com)

**Travel with People you Know**


Fig. 48

7 500

## InsuranceInfo

Your **Membership Fee** includes **Health and Accident Insurance Coverage**. This insurance is in force during your eTrav trip when you board your flight from your eTrav departure city. eTrav also recommends that participants purchase the **Comprehensive Trip Coverage Plan**.

### Health and Accident Insurance Plan

#### Benefits Included in Membership Fee:

- o Healthy/Accident Insurance Coverage Abroad up to \$5000.
- o Twenty-Four Hour Emergency Medical Assistance, Consultation and Monitoring.
- o Emergency evacuation where deemed necessary by the Emergency Medical Assistance Provider.
- o A one way economy ticket home in the event it is deemed necessary by the Emergency Medical Assistance Provider.
- o A roundtrip economy ticket will be provided to bring a family member to the bedside of a traveler less than 25 years of age in the event the need to be in the hospital for more than three days.
- o Twenty-Four Hour Emergency Assistance for Cash Transfers, Lost Documents, and Legal Assistance.

### Comprehensive Trip Coverage Plan Cost: Year 2001 (\$70)

#### Medical Cancellation Insurance

Waiver of the eTrav Medical Cancellation Fee of \$450 upon receipt of a letter from a physician stating that due to the medical condition of participant or member of his/her immediate family that it is inadvisable for the participant to travel at the current time.

Fig. 49

← 510

## TravelResources

**Preparation** is one of the keys to a fun and successful trip! Here are a few helpful resources to assist you as you get ready to travel, including information on applying for a passport, a list of what you'll need to pack.



Passports



What to Pack

Review the [Terms and Conditions](#) | [Student Release](#) | [Adult Release](#)

### Passports

It's easy. Passports are required for all eTrav trips. Apply at least ten weeks before departure (sooner if you need a visa, see below). Contact your local post office or county building for the forms. You may also get an application online at the [passport services site](#).

The passport fee is \$40 if you are age 15 and under, and \$60 if you are age 16 and older. No additional documents or visas are required for US citizens traveling to Europe or Costa Rica.

### Non-US Citizens

Non-US citizens are responsible for obtaining all documents required to enter the countries to be visited and for re-entry into the USA. Please consult the consular offices of all countries on your itinerary, as well as the US immigration office for complete information.

### What to Pack

Since you will be carrying your own luggage on your trip, don't pack too much. Plan to wear some of your clothes a few times



Fig. 50

← 520

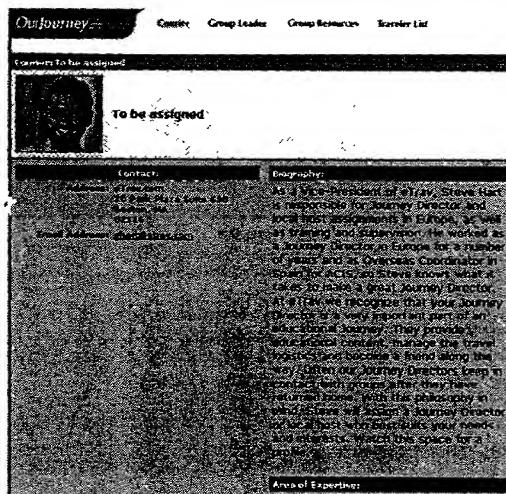


Fig. 51  
530 →

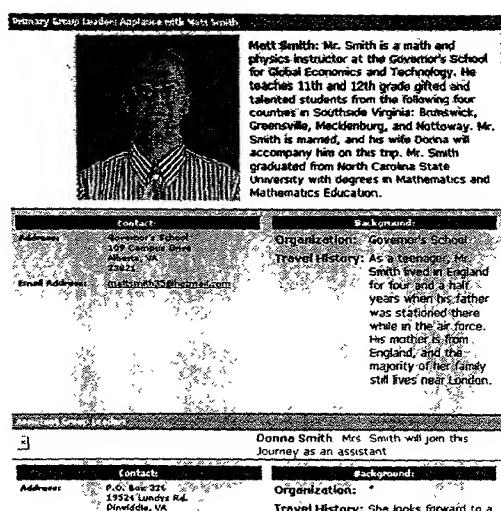


Fig. 52

Welcome mattsmith,  
In the Group Resources section, you can download pictures, articles, and other items related to this Journey. You could upload images and articles by sending an e-mail to [info@.com](mailto:info@.com).

Group Resources List: (click on the title to view the item)				
Title:	Type:	Author:	Filename:	Size (bytes):
What's included in the trip info	info			

Fig. 53

← 550

The following people have expressed their interest in joining this trip by registering on this website, and have agreed to the eTrav Terms and Conditions, and the Release Terms. If you haven't registered, you may do so by [clicking here](#). The people on this list may or may not have submitted payment. The actual travelers will be those who [submit payment](#) to eTrav.

Name	E-Mail Address	Current Bal.
Registered:		
Matthew Grizzard	MatthewGrizzard@gmail.com	\$1286
Wesley Grizzard	WesleyGrizzard@gmail.com	\$1286
Brother Grizzard	BrotherGrizzard@yahoo.com	\$601
Andrea Grizzard	AndreaGrizzard@yahoo.com	\$1286
MATTHEW GRIZZARD	dc0904@gmail.com	\$1286
Michael Keetman	m_keetman@hotmail.com	\$1751
Joey Connell	JoeyConnell@hotmail.com	\$1181
Diane Rendtorff	dmr_63@hotmail.com	\$1181
Timothy Robinson	trobinson@csu.edu	\$1462
Michael Robinson	Mike_B12@hotmail.com	\$1691
Kimberly Sexton	limgin@bogos.net	\$0
Donna Smith	Donna.C.Smith@omaha.com	\$1462
Harrison Vaughan	harrisonvaughan@yahoo.com	\$1286
Thomas Zimmerman	t2mmmm@hotmail.com	\$1286
Wesley Grizzard		

Fig. 54

← 560